

Organizing your account has never been easier!

# Free 3-Ring Binder

Name \_\_\_\_\_

Account Number \_\_\_\_\_

Write your name and account number on this coupon and bring it to the bank to pick up your free binder which will be available starting April 1, 2007. It's perfect for storing your imaged statements.

## Citizens 1st BANK

TEAR ALONG PERFORATION—LIMIT ONE PER CHECKING ACCOUNT—WHILE QUANTITIES LAST.

## IMAGED Account Statements

- Easy Reconciliation
- Check Storing Convenience
- Free Binder for Storage
- Much, Much More

## Citizens 1st BANK

Tyler  
2001 ESE Loop 323  
Tyler, TX  
(903) 581-1900

Nacogdoches  
3010 University Dr.  
Nacogdoches, TX  
(936) 560-1401

Rusk  
601 N. Main St.  
Rusk, TX  
(903) 683-2277

Jacksonville  
825 S. Jackson  
Jacksonville, TX  
(903) 586-2201



# IMAGED Account Statements

*Questions  
&  
Answers*

## Citizens 1st BANK

TYLER • NACOGDOCHES • RUSK • JACKSONVILLE

[www.citizens1stbank.com](http://www.citizens1stbank.com)

Dear Valued Customer:

Citizens 1st Bank has a new service. While the technical term is *check imaging*, at Citizens 1st Bank we think of it as a "*better checking system*".

**Q** What is check imaging?

**A** Thanks to new technology, we can scan the front and back of original checks into our computer system and permanently store them on an optical disk. The image becomes a permanent document and can be reproduced at anytime.

**Q** How will my monthly statement change?

**A** You will no longer have to sort your own checks. When monthly statements are prepared, our system will gather all of your new imaged checks for the month, organize them by check number in sequence and print them out on letter-size paper for easy storage in a three-ring binder. These check print-outs will be included with your statement.

**Q** Why is Citizens 1st Bank going to this new system?

**A** We have always been committed to bringing you the best in customer service and staying at the forefront of new technology. This new system will make it easier for our customers to balance and organize their statements.

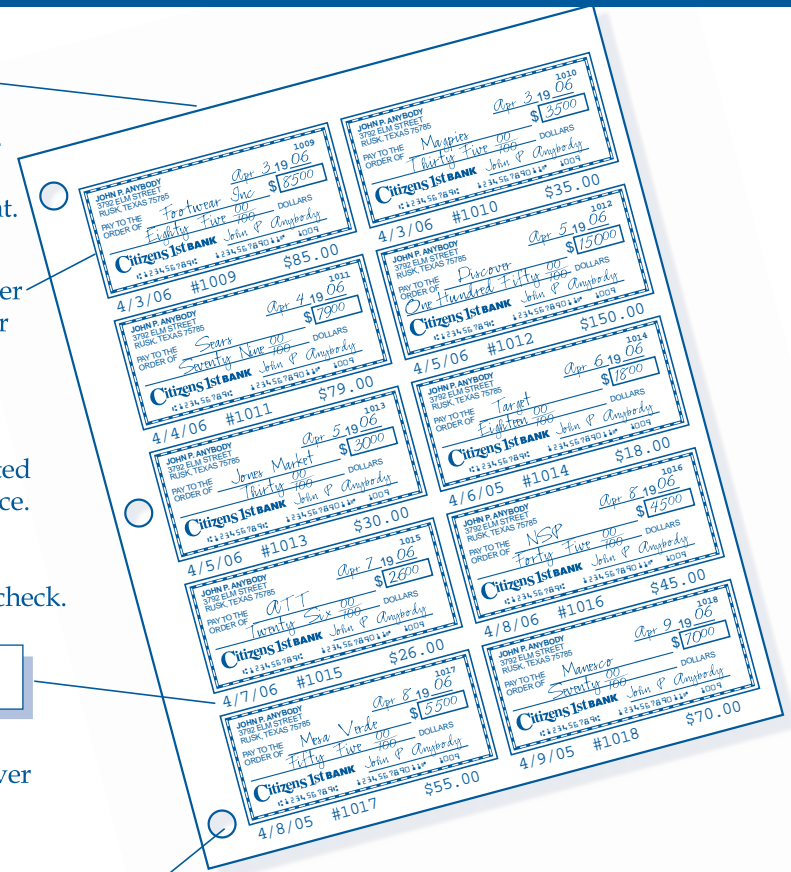
**Q** How much will this new service cost?

**A** There is no charge. This is a FREE service.

# Citizens 1st BANK A better checking system!

1. This is a graphic representation of your imaged checks. This document is acceptable in a court of law and by the Internal Revenue Service as your permanent record for proof of payment.
2. Your checks are sorted by check number and returned in sequence. They appear in column order, beginning with the lowest check number.
3. The three sets of numbers clearly printed below each check are for quick reference. They represent the date the check was processed by Citizens 1st Bank, the check number, and the amount of the check.  

4/7/06	#1015	\$26.00
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4. Keeping track of your deposits has never been easier. Now a reproduction of all your deposit slips will appear at the beginning of your monthly document.
5. Your statement format is unchanged, except now it is 3-hole punched for your convenience.
6. Check retrieval is now faster than ever. If you ever need a copy of the front or back of any check or deposit, just contact a customer service representative at Citizens 1st Bank for assistance. Your documents can be picked up or mailed to you.



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