

# 8 TIPS FOR BANKING ONLINE SAFELY

## 1 Monitor your accounts regularly.

Make sure that all transactions posted are ones you have authorized. Report any suspected fraudulent or suspicious activity to your bank immediately.

## 2 Look out for strange emails!

Don't respond to emails that claim to be from your bank (or any other company) requesting your account details or passwords. **Banks will not reach out to you over email to ask for your account details.**

## 3 Avoid clicking links in emails.

It is usually much safer to log in to your bank website manually to ensure you are entering a secure site.

## 4 Change your bank passwords regularly.

Avoid using the same password across multiple sites and make sure you are choosing a strong password that is a mix of upper and lower case letters, numbers and special characters. Avoid using any words or phrases that contain your name, initials or your birthdate.

## 5 Enable two-factor authentication.

Many financial institutions have added a layer of security for account holders. Two-factor authentication requires you to enter an extra verification credential before you can access your account.

## 6 Disable automatic login.

Do not allow your web browser to store private username and password information for your online banking websites.

## 7 When available, only use your bank's official mobile apps.

And make sure you download apps from reputable sources such as the Apple Store or Google Play Store.

## 8 Not sure if something is legitimate?

Do you have questions about your bank's technology? Call them—they will be happy to help!

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